

ACQUIRING SOLUTION-FOCUSED LEADERSHIP SKILLS



When: 10 April 2012

Where: Razak School of Government

Who: Dr. Ben Furman, Director of Helsinki Brief Therapy Institute

Target Group: Public servants, academicians, NGOs and corporate organisations

About the Seminar

Cooperation – the ability to collaborate with one's colleagues – is the secret of success in any contemporary organisation. It is not a God-given gift that some people have and some don't. It is a set of skills that anyone can learn and pass on to their fellow workers. In this interactive seminar, the participants learned the building blocks for cooperation and the importance of applying them into the workings within public service. 'Learning by taught' is the guiding principle of this thought-provoking and entertaining seminar.

About the Speaker

Dr. Ben Furman is a psychiatrist, psychotherapist, and an internationally renowned expert in the field of solution-focused psychotherapy, coaching and organisational development. He is also an author and co-Director of the Helsinki Brief Therapy Institute. He hosts his own TV show, teaches, writes and is an internationally acclaimed lecturer known for his fun methodology and skills in explaining complex issues. He has worked with corporations and businesses, using the Solution Focused approach in creating and improving the psychological environment of the workplace.

Objectives

To learn the building blocks for cooperation; the core skills necessary for generating a cooperative working environment and how it can be applied into the workings within public service.

Programme Outcomes

- The six building blocks for cooperation are as follows:
 1. Success – how to ensure that everyone at work experience success

2. Motivating and coaching – how to create and maintain high motivation
 3. Solving problems – how to solve problems in a solution-focused manner
 4. Influencing people – how to offer criticism in a way that works
 5. Responding to criticism – how to respond to criticism in a constructive manner
 6. Resolving hurts – how to resolve conflicts and hurts swiftly and effectively
- Be more solution focused rather than problem focused.
 - Solution should come from the right direction in order to obtain better and effective results.
 - Give the clients a chance to develop a solution to their problem. They are more likely to "own" the solution if they are responsible for developing it.

Contact

To get more information on this event, you can contact us via email at programmes@rsog.com.my.

Photo Gallery

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